



Ivy Gen 2

**Smart Planter
Cute Pet**



User Guide







Welcome

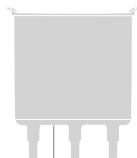
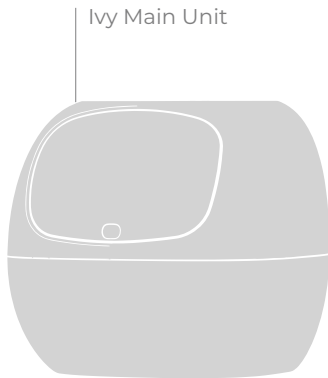
Please read the user manual carefully before using this device and keep it for future reference.

Scan the QR codes below to follow us on social media and access video guides.



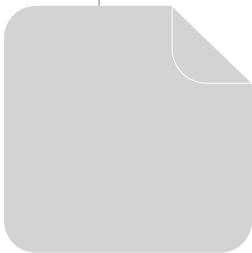
● Tip: Please use Ivy according to the instructions.

What's in the Box



Inner Pot

User Guide



Charging Cable

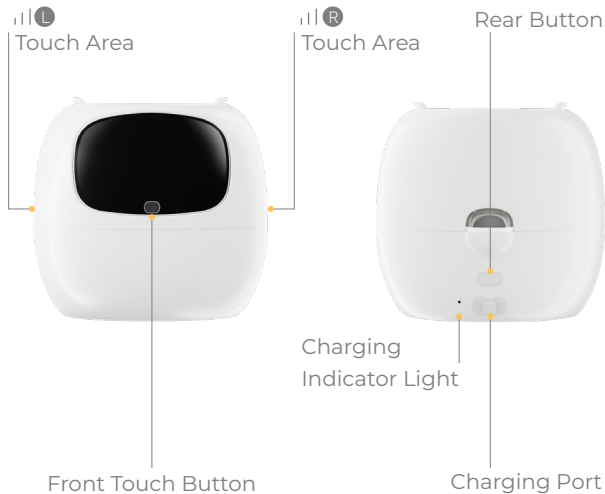


Measuring Cup



Decorative Pebbles

Product Introduction



Getting Started

Connect this device to Tuya and control it through the Smart Life app. It can also interact with other devices within the app's ecosystem.



○ Install the APP



Smart Life
Smart Home

- Search for and download the Smart Life app in your app store.

○ Power On

Press and hold the rear button for more than 0.5 seconds to power on.

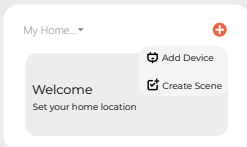


○ Add Device

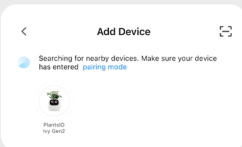
● Open the Smart Life app

Note: Ivy supports 2.4 GHz Wi-Fi only (5 GHz not supported).

1. Click 'Add Device' in the top right corner.



2. Select "Add" and enter your Wi-Fi password when prompted.



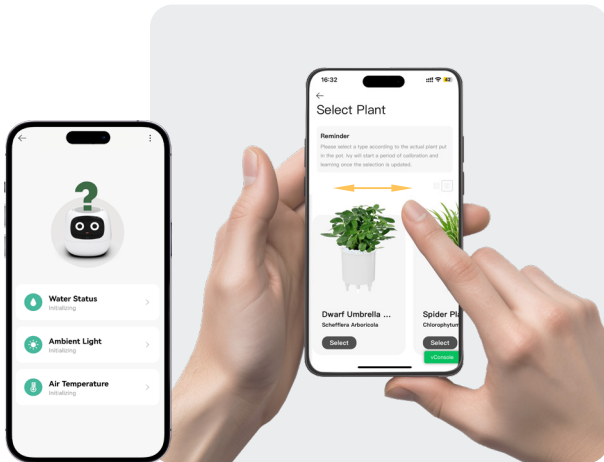
Place the inner pot into Ivy



Add about 60ml of water
to the water tank
(See the “Watering Diagram”
section in the instructions)

Place the inner pot
into Ivy

Choose Your Plant



Open the device list, select Ivy to access its home page, tap the question mark icon, and swipe through the plant cards to find and select your plant.

Charging Your Ivy



Use a 5V charger and connect the Type-C cable to the charging port. Ivy will display a charging expression.



● Battery life

Up to 8 hours (longer with sleep modes enabled). For long-term use, keep Ivy connected to a power source.

○ Reset WiFi

To reset Wi-Fi, press the rear button three times quickly.



Watering Diagram



Add water until the ball rises into the marked zone.

The color of the ball indicates different water level states.



Low Water Level:

Please add more water until it reaches the proper level.



Optimal Water Level:

The current water level is appropriate.



Excess Water Level:

Pour out water until it returns to the proper level.

Key Expression Guide

See the Ivy Expression Guide for more emojis.



Low light

Ivy needs lighting



Low Battery

Ivy needs water



Sad

Ivy feels lonely



Cold

Temperature is too low



Hot

Temperature is too high



Thirsty

Ivy needs water



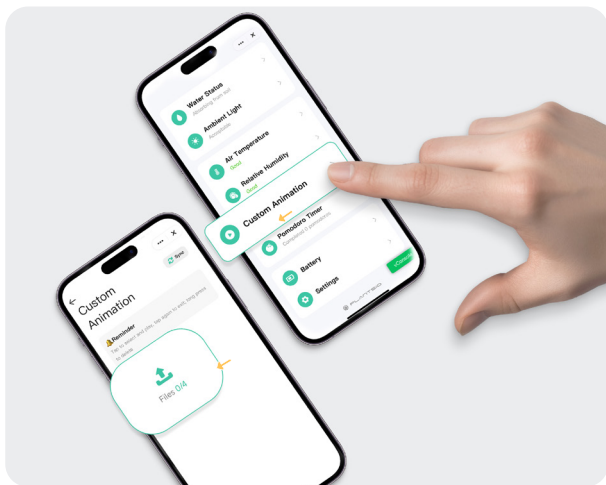
Time / Weather / Date

Touch the front button to switch to the Time screen. Tap the left area for Calendar/Date and the right area for Weather.



Pomodoro Timer

Press the front touch button repeatedly until the Pomodoro Timer screen appears. Tap the right touch area to start the timer, and the left touch area to view Timer Stats. For detailed history, open the Pomodoro Timer page in the app.



Custom Animations

1. Open the Device List in the app and select Ivy.
2. Tap Custom Animations to enter the page.
3. Upload photos or videos and follow the on-screen instructions to manage and play them.
4. To play animations without the app, press the rear button once to start playback. Use the left and right touch areas to switch between animations.

Basic Parameters



Product Name

Ivy Gen 2 Plant Pet Robot

Product Size

114×100×96mm

Battery

2000mAh Rechargeable Li-ion Battery

Rated Power

0.8W

Screen

2-inch IPS 16bit LCD screen

Input Voltage

5V

Networking Method

2.4GHz Wi-Fi

Charging Port

USB Type-C

Supported App

Smart Life

Charging Current

1A

Important Safety Instructions

01 For indoor use only. Do not use outdoors.

02 Do not immerse the product in water or other liquids.

03 Keep away from heat sources; do not throw into fire.

04 The built-in battery may be hazardous if mishandled.
Do not disassemble, short-circuit, expose above 60 °C, or incinerate.

05 Do not disassemble or modify the product yourself.

06 Avoid strong impact, shaking, or dropping.

● Note: Plant growth is influenced by many environmental factors. Ivy provides guidance but cannot guarantee results.

Frequently Asked Questions (FAQ)

Battery life: ~8 hours typical; longer in Sleep Mode. For extended use, keep Ivy plugged in.

Care Guidance: Emoji reminders, and app alerts guide you in caring for your plant—making it simple for beginners to keep plants healthy.

Plants: You can grow your own plant, and the in-app library provides care guides for common indoor species.

More FAQs: support.plantsio.com

After-Sales Service Policy

The Ivy smart planter main unit comes with a 12-month warranty.

● **Warranty Coverage:**

Covers defects in materials or workmanship under normal use, including electronics, sensors, control system, and built-in battery.

● **Exclusions:**

Not covered are damages from misuse, accidents, scratches or breakage, unauthorized repair or disassembly, and liquid, dust, or other improper use.

Return & Exchange Policy

7-Day Return: Accepted if the product is unused, packaging is intact, all accessories are complete, and there are no signs of use.

15-Day Exchange: Available for verified quality issues.

Please keep your purchase receipt for warranty and after-sales service.

After-Sales Support

Thank you for choosing Ivy. If you need any assistance, please contact our Support Team—we're happy to help and usually reply within 24–48 hours.

Contact Information



WhatsApp-Scan the QR code to chat with us

Customer Service Email: support@plantsio.com

After-Sales Website: <https://support.plantsio.com>



PLANTSIO

Share Your Ivy Moments

Post with #Ivy2SmartPlanter on social media—we'd love to see and share your stories.

Official Website www.plantsio.com

Manufacturer Wuxi PlantsIO Technology Co., Ltd.

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